

Your kindness in action.

2021-2022 Annual Impact Report



About Us

The Mercy Medical Center Merced Foundation was established in 1984 to assist Mercy Medical Center Merced, a not-for-profit hospital, with the expanding need for health care services in our local communities. Since then, the Foundation has raised over \$20 million for Mercy Medical Center. These funds are used to support capital projects, purchase equipment for the medical center, expand patient programs and services, and provide additional staff training and education.

Our Mission

As CommonSpirit Health, we make the healing presence of God known in our world by improving the health of the people we serve, especially those who are vulnerable, while we advance social justice for all.

Our Vision

A healthier future for all, inspired by faith, driven by innovation and powered by our humanity.

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A message from the Foundation.



Kassey Mosher

Vice President &
Chief Philanthropy Officer

Mercy Medical Center Merced continues to provide excellent care for our community. With your generosity this year, the foundation raised more than \$1.7 million through philanthropy – the highest total in the last five years. Every dollar raised stays local and supports the outstanding programs, patient care, and cutting-edge technology at Mercy Merced.

Because of you, we are helping our community access the care they need right here in our community. Our top five areas of giving in fiscal year 2022 were imaging services, surgical services, the cancer center, the family birth center, and patient and community services.

I hope you enjoy reading through our Annual Impact Report as it highlights stories of generosity and individuals making a difference in Merced. I'm proud of the work we have accomplished together this year and am excited for what's to come in 2023.

Thank you for everything you do to provide a healthy community for us all.

Your kindness in action



Photo: Mazie Carlton Woolstenhulme with her husband, Wells.

A legacy of giving.

Mazie Carlon Woolstenhulme, a cattle ranchers wife in Merced County for over 50 years, was known for her generosity toward her family and community. She served on the Snelling School Board for over 10 years, and was always passionate about the next generation.

She was a life-long member of the Catholic Church and was a Pink Lady volunteer at Mercy Medical Center Merced for over 10 years. She loved serving patients and helping around the hospital. Before her passing in 2020, Mazie set up a charitable remainder trust (CRT) to support Mercy Medical Center Merced Foundation.

Paula Crauthers, one of Mazie's daughters, worked with the Foundation to ensure the trust supported something their family is passionate about. The Family Birth Center seemed like the perfect choice. " I think she [Mazie] would be in agreement with doing things for children," Paula said.

Ultimately, the funds went on to provide an infant security system in the Family Birth Center and, to bless the staff and all patients in the hospital, two steam tables in nutrition services were also purchased.

"We really wanted to provide for what was most needed," Paula said. Mazie's days as a Pink Lady, decades later, lead her to want to give back. Through her trust, infants at Mercy are impacted on a daily basis and will continue to be for years to come.

A plaque in her honor will be placed in the Family Birth Center in 2022.

For more stories of how you and fellow donors are caring for our community, please visit our website.



Young donor making a difference

At only 17-years-old, Hannah Sahota is making a difference in her community. A senior at Turlock High School, she began tutoring younger students a few years ago, and it has inspired her to give back to her community through her own established non-profit, "Hannah's Project".

Hannah plans to become an OB-GYN one day, which led her to discover the philanthropic opportunities of Mercy Medical Center Merced Foundation. "I noticed the cupcake program right away. Giving birth can be scary if you don't have the right support," she said.

In May 2022, Mercy Merced Medical Center's Family Birth Center staff began a "Birthday Cakes for Babies" program celebrating the newborn's birthday. The birth center welcomes over 3,000 babies a year, and families celebrate the memorable occasion of adding to their family with a special treat. Each family receives two decadent cupcakes from local hot spot, Mix Bakery. For many of the patients, this is a luxury that they could not afford, and they are thrilled to receive them.

Hannah made the decision to make a donation to "Birthday Cakes for Babies" in July 2022. "Women's health is not at the forefront of the medical field, and I wanted to make a positive impact for women's health," Hannah shared.

She also hopes to inspire other young people to volunteer, learn new things and support their community. "No matter your age, you have the experience and resources to make a difference," she said.

Cassandra Stompoly, Director of the Family Birth Center, and Rick Moreland, Chief Operations Officer, accept a check from Hannah Sahota.



Special gifts for our smallest patients.

One of our newest programs provides teddy bears, books, and toys to children in our Emergency Department and rural health clinics. The toys, books, and teddy bears help young patients in stressful situations like procedures, shots, and tests a little easier.

"The teddy bear and toy program has made a significant positive impact on our pediatric population. Parents comment that they have never experienced the kindness and attention to detail that Mercy provides," said Mandy Hall, Director of Nursing, Emergency Services.

Giving these items helps to relieve the fears and worries of our young patients and their parents. It also makes the staff proud to be able to give such a special treat. We know this new program makes our enthusiastic donors happy and proud to be a part of our mission.

“By giving back as an employee, I was a part of it all.”

– Brian Elmore

Be someone's
HERO.



A HERO gives back

"The greatest impact the Foundation has had on me occurred in 2013. The Pharmacy Department was the recipient of Foundation funds for software used in our IV pumps. I reached out to the Foundation for help funding the needed software. Foundation leadership took on the challenge. Through contribution from the community and employees, we were able to purchase the software and update the IV pumps reducing the possibility that medications would be administered incorrectly resulting in patient harm.

For me, it is enough to know that my contribution, when added to those of others, can make a significant difference. The gift my department received made a difference for many patients. It was not a single person who provided it, but rather a group of people who believed in our Foundation's mission and trusted that their donations would be used wisely. I will continue to support our Foundation and look forward to the next gift that they provide to our facility knowing that I was a small part of it."

- Brian Elmore, Director of Pharmacy

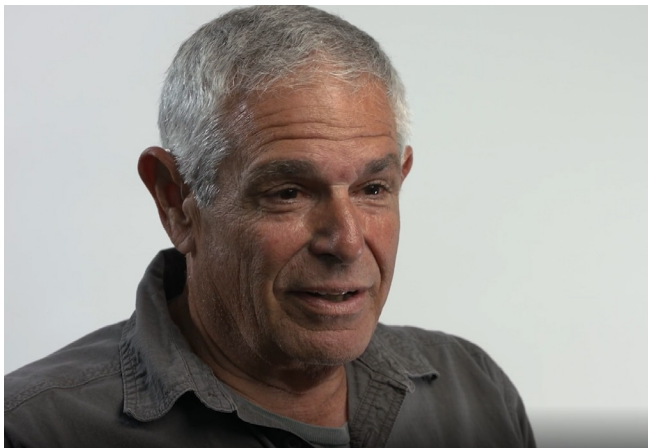
HERO campaign 2021

In 2021, over \$131,500 was raised for Mercy Medical Center Merced thanks to our HERO employee giving campaign. HERO stands for Helping Employees Reach Others.

Employee giving improves and elevates the work environment, services provided, and allows employees to support the programs they are passionate about.

Over the last year, HEROes has reached others by providing three new ultrasound units, a NeuroScope for surgical services, 15 cribs and five fetal heart monitoring carts, books for children at the Rural Health Clinics, and 2.8 million pounds of food through the Kindness Box Program to patients and staff.

We are so proud of our employees--through their giving, they are making a difference and inspiring others to do the same.



The right diagnosis at the right time.

Dave Sousa, from Atwater, California, first visited Mercy Medical Center Merced when he went to the emergency room for pain in his side.

The on-call doctor ran some tests and came back to his room with a concerned look on her face. "I think you have multiple myeloma," she said.

Multiple myeloma is a cancer that forms in plasma cells. Based on this news, Dave decided to go to Stanford two days later to have some tests run. "By looking at my charts, they couldn't tell me what was wrong, but the doctor at Merced was right on with the diagnosis," David said.

He started treatment with Dr. Sidhu, then went to San Francisco for a round of chemo and a stem cell transplant, which requires isolation. After that process, he returned to Merced to finish his treatment.

He is now four years cancer-free. "The doctors and nurses at Merced put 100 percent in to keep me going," David said.

Project Calm

Mercy Foundation has started a pilot project, Project Calm, to help pediatric patients in our Emergency Department experiencing a mental health crisis.

This project will provide much-needed comfort and positive distractions such as healthy snacks, safe activities and tactile items, and iPads these children can utilize during their stay at Mercy Medical Center Merced.

While this will not solve our county's mental health crisis, it is a small and easy thing to provide a bit of light for children facing their darkest days.

Thank you for helping a child in need in our community.





There is a story of kindness behind every dollar donated to Mercy Medical Center Merced Foundation. Here we show you the dollars and cents of serving the common good through philanthropy.

Giving by the numbers

Total dollars raised

This year, our donors came together to realize the power of generosity and gratitude in our community. The results have been inspiring.



\$1,753,000	2022
\$521,000	2021
\$1,353,000	2020
\$820,000	2019
\$658,000	2018

Transfers to hospital

Transfers made by Mercy Medical Center Merced Foundation to Mercy Medical Center Merced show collaboration as monies are transferred only after the obligations of donor intent has been met.



\$634,000	2022
\$519,000	2021
\$205,000	2020
\$233,000	2019
\$692,000	2018

Total donors

Donors bolster innovation, bring together our community, and serve the vulnerable. Together we accomplish what none of us could do alone.



849	2022
787	2021
698	2020
1,016	2019
1,123	2018

Mercy Merced by the numbers



Hospital

11,314 inpatient visits
91,487 outpatient visits
66,002 Emergency Department visits
5,834 surgeries performed
274 NICU babies
2,366 babies delivered



Community Benefits

6 cancer center services
16 community wellness programs
8,760 people served with community wellness programs
23,591 served with the Food Pantry (Kindness Boxes)
\$45,803,436 net benefit of inpatient financial assistance, unreimbursed costs of Medicaid, community health improvement services, community grants, and other community benefits



Staff

1,370 employees
248 affiliated physicians



Foundation

\$1,753,000 total amount raised
849 donors



Volunteers

39 volunteers
4,592.5 hours donated by volunteers

Your support at work

In fiscal year 2022, these are the top five areas that were funded through donations made to the foundation. One hundred percent of donations raised by Mercy Medical Center Merced Foundation stay local and go directly to support the needs of the medical center.

Imaging
Services



Surgical
Services



Cancer
Center



Family Birth
Center



Patient
& Community
Services



Together we heal.

Thank you!